

Applied Information Security Management System Policy

To make users and related persons aware of the importance of maintaining information security and informed of their duties, responsibilities, and appropriate practices, therefore, the Company announces the Applied Information Security Management System Policy with the details as follows:

- Committed to controlling risks and reducing incidents that may affect various information of customers and related stakeholders throughout the Group's service value chain
- Committed strictly to following the laws including various regulations reporting related customer information security and laws related to personal data
- Committed to creating awareness among employees and stakeholders regarding information security, in terms of confidentiality (C, Confidentiality), accuracy and completeness of data (I, Integrity) including the ability to access data (A, Availability)
- Committed to supporting the various resources necessary for the continuous development and improvement of the information security management system

This Applied Information Security Management System Policy has been considered and approved by the Board of Directors' Meeting No. 3/2024 on 10 May 2024 and is effective immediately.